

Appendix 1. Innovation Scorecard Metrics

	Gate 1	Gate 2	Gate 3	Gate 4
Inputs	Funding availability	Market and technology research resources	Budget allocation to innovative activities	Budget percent allocated to innovation effort
	Individual networking skills	Objectives for innovation efforts	Number of competence areas that are mastered within the team	Percentage of innovation projects outsourced
	Number of incoming proposals	Clearly communicated to senior managers and employees	Project resources (effort, budget, etc.)	Product uniqueness
	Number of patents or prototypes	Quality of IT infrastructure	Share of prototype construction which can be reused directly in normal product development	Success of ideas passing through selection and execution processes
	Number of, and time between, collection activities focused on specific external stakeholders	Success of ideas passing through selection and execution processes		Time dedicated to innovation
	Percentage of R&D budget that is non-internal			
Process	Innovation and creativity workshops	Alignment between innovation strategy and resource allocation	Involvement in the innovation processes	New product acceptance rate
	Number of projects based on ideas from stakeholders	Number of terminated/unsuccessful projects	Lead time per project	Number of gateway returns
	Number of workshops with customers on future needs	Percentage of innovation efforts devoted to radical, semi-radical, and incremental innovation	Level of coordination among R&D, marketing and production units	Percentage of innovation projects that respect the cost and outputs planned
	Participation of suppliers in stage gate process	Product platform effectiveness	Share of budget on outsourced projects	Portfolio balanced over time, returns, risk, and technologies
	Quality of development innovation process		Subjective assessment of the benefit of each process change	Product and process quality score

Appendix 1. Innovation Scorecard Metrics (continued)

	Gate 1	Gate 2	Gate 3	Gate 4
Outputs	Employee suggestions	Estimated lead time to market	Average development cycle time	Achievement of quality and time objectives
	Funds committed to innovation	launch of project results	stages	Customer acceptance
	Improvement in knowledge stock	Potential loss (alternative cost) of	Degree of match between the	Market share growth
	Investment in new projects	not selecting a project (worst-case	resources deployed and R&D	Percentage of sales from new
	Map of upcoming innovations to	scenario)	results achieved	product
	the market	R&D productivity	Number of implemented process	R&D efficiency (time to market)
	Percentage of growth covered by	Ratio of short-term and long-term	improvement proposals	Sales growth
innovation	projects	R&D expenses as percentage of		
Quality of ideas funded	Residual income growth	sales		
		Sales growth		
Outcomes	Actual versus budgeted costs for	Customer satisfaction with	Average cost of each finished	Customer profitability
	planning and knowledge	innovation activities	project	New customers gained through
	management	Frequency of repeat customers	CAPEX/OPEX	innovation
	Elapsed time from proposal to	Market share	Monetary rewards for achieved	Number of new product and
	feedback	New customers gained through	personal and group goals	service lines introduced
Expected sales from	innovation	achieved	R&D value creation in	
incremental/radical innovations	Number of new product and	Monetary rewards for patent	commercialisation stages	
against competitors	service lines introduced	proposals	Return on capital employed	
Percentage of sales from ideas		Optimization of the use of capital	Turnover from and to R&D units	
originated outside		(human and material)		